Bamboo Health

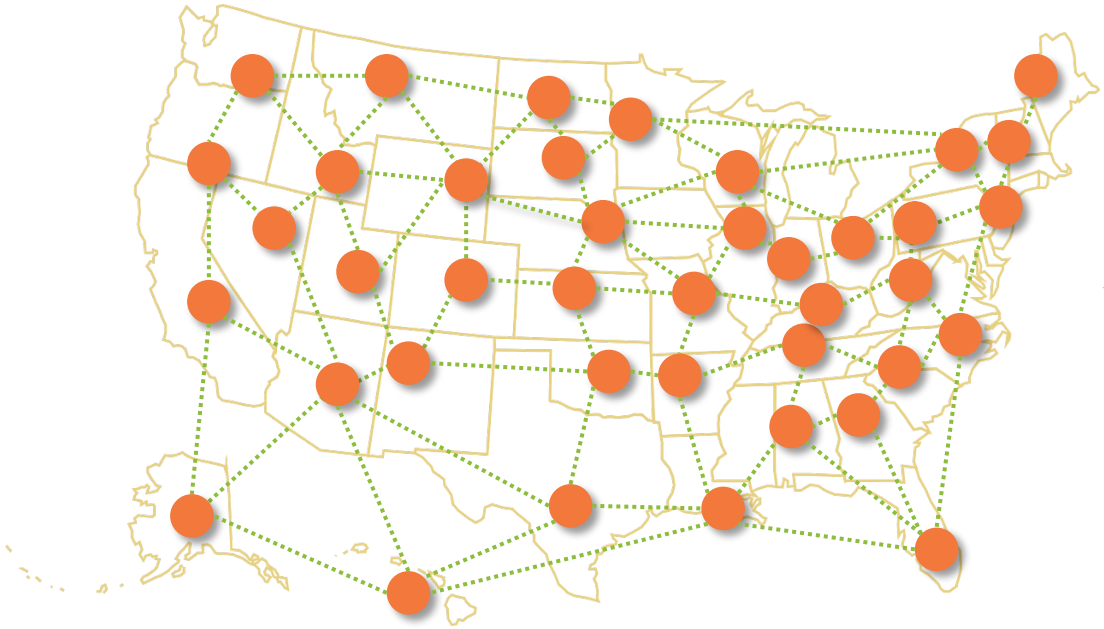
Innovations in Prescription Drug Monitoring Programs (PDMPs)

Texas Pain Society Meeting | October 26, 2025

Agenda

- Introduction to Bamboo Health
- Texas PMP Updates
- Recap/Update on 2024 Innovation
  - Nonfatal Overdose Display
  - MOUD Adherence Prompts
    - Opioid Treatment Program Data
- Naloxone Co-prescribing Prompts
- Care Navigation

Bamboo Health Impact



Our Network

Real-time care intelligence, giving healthcare professionals the right information – at the moments that matter

2,500 Hospitals	**25,000** Pharmacies	**32** Health Plans	**50** States	150 Million Lives	**1 Billion** Patient Encounters Per Year	**8,000** Post Acute Facilities	**1** Million Clinical Users

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We Provide Solutions That Empower Life-Improving Action During Pivotal Care Moments

Care Coordination

1 billion

relevant ADT messages annually

Pivotal Moments

- ADT Patient Admission,
- Discharge and
- Transfer at acute or post-acute settings

Pings

Controlled Substance Clarity

7B+ Controlled substances queries annually across 44 PDMPs

Pivotal Moments

- Real-time prescription & dispensation data &
- Risk scoring at the point of prescribing and at dispensing pharmacy

Behavioral Health Management

BH referrals across

11 states

Crisis calls across

5 states

Pivotal Moments

- Inbound crisis calls, assessment and mobile dispatch
- Electronic behavioral health referral request
- Booking, incarceration and release alerts

OpenBeds®

Bamboo Intelligence Hub

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Texas PMP Updates

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General System Performance

August 2024-August 2025

42,565,110

2.03% ▲ Submitted Records

61,380,305

4.73% ▲ Search Activity

99.98%

.0% ▼ in System Uptime

70

Completed State Initiatives

6,378

22.73% ▼ Support Tickets

45

Resolved Engineering Tickets

Increase/decrease from previous quarter.
Search activity includes all search scenarios from AWARxE and Gateway.

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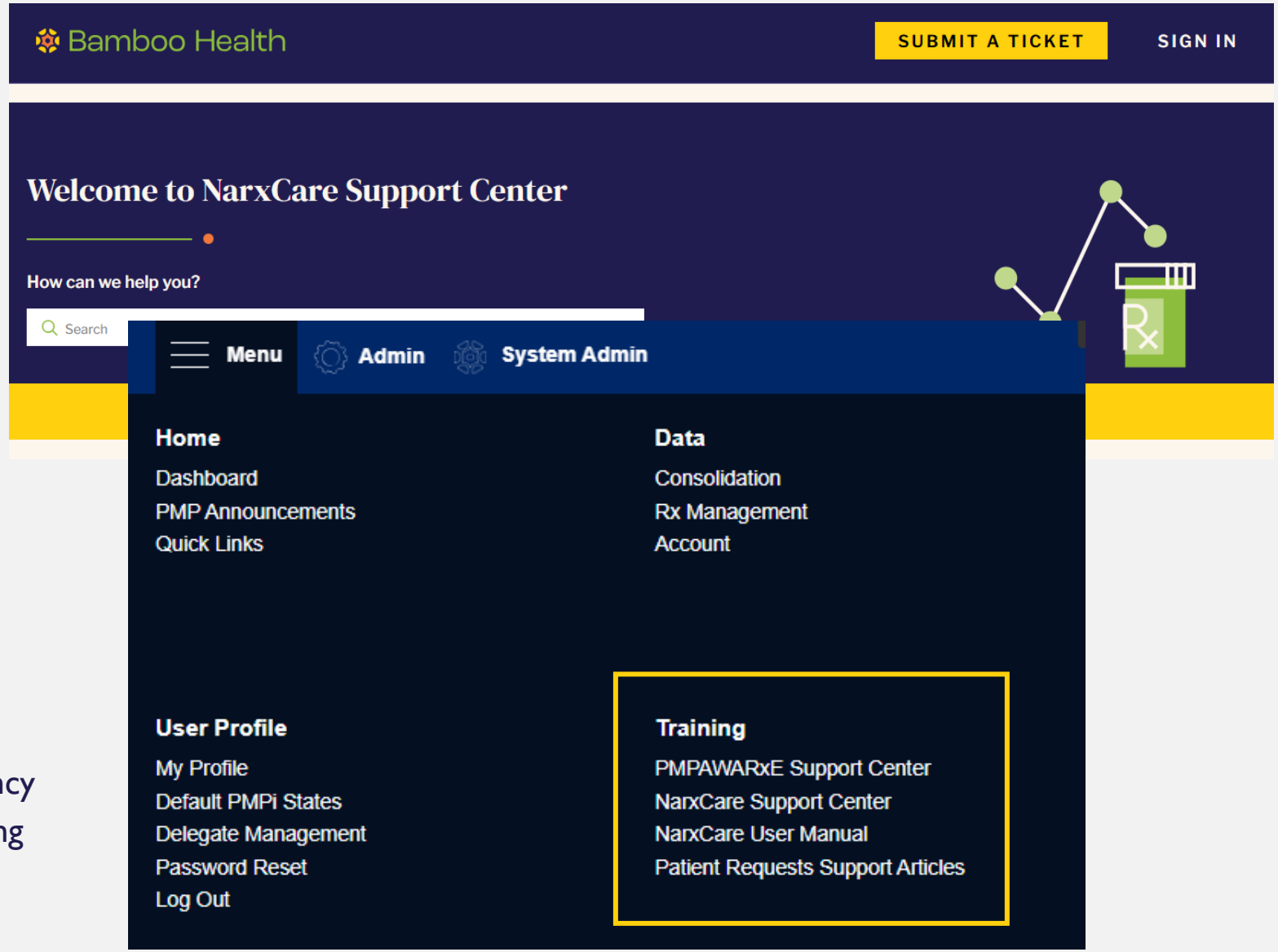
Documentation Updates

Revamped Support Center:

- 23 articles
  - NarxCare Overview
  - Making Patient Requests
  - About State Indicators
  - About Rx Graph
  - About NarxScores
  - About ORS
  - NarxCare Communications
  - PDMP Information & Resources

Revamped NarxCare User Guide:

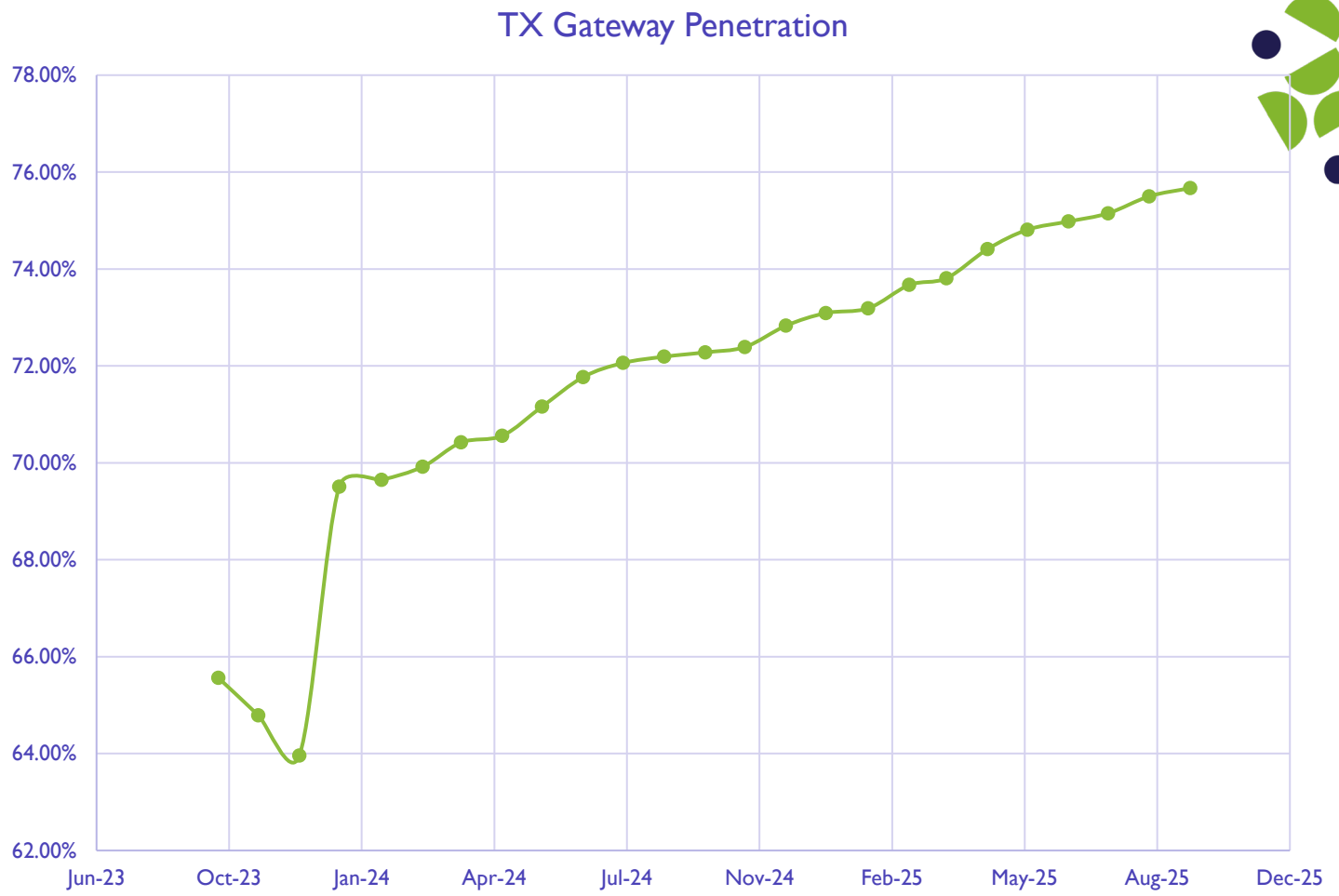
- Key Changes:
  - Complete rewrite of guide
  - Expanded product details & transparency
  - Added use case examples (more coming for Rx Graph)



Gateway Update

Key Metrics:

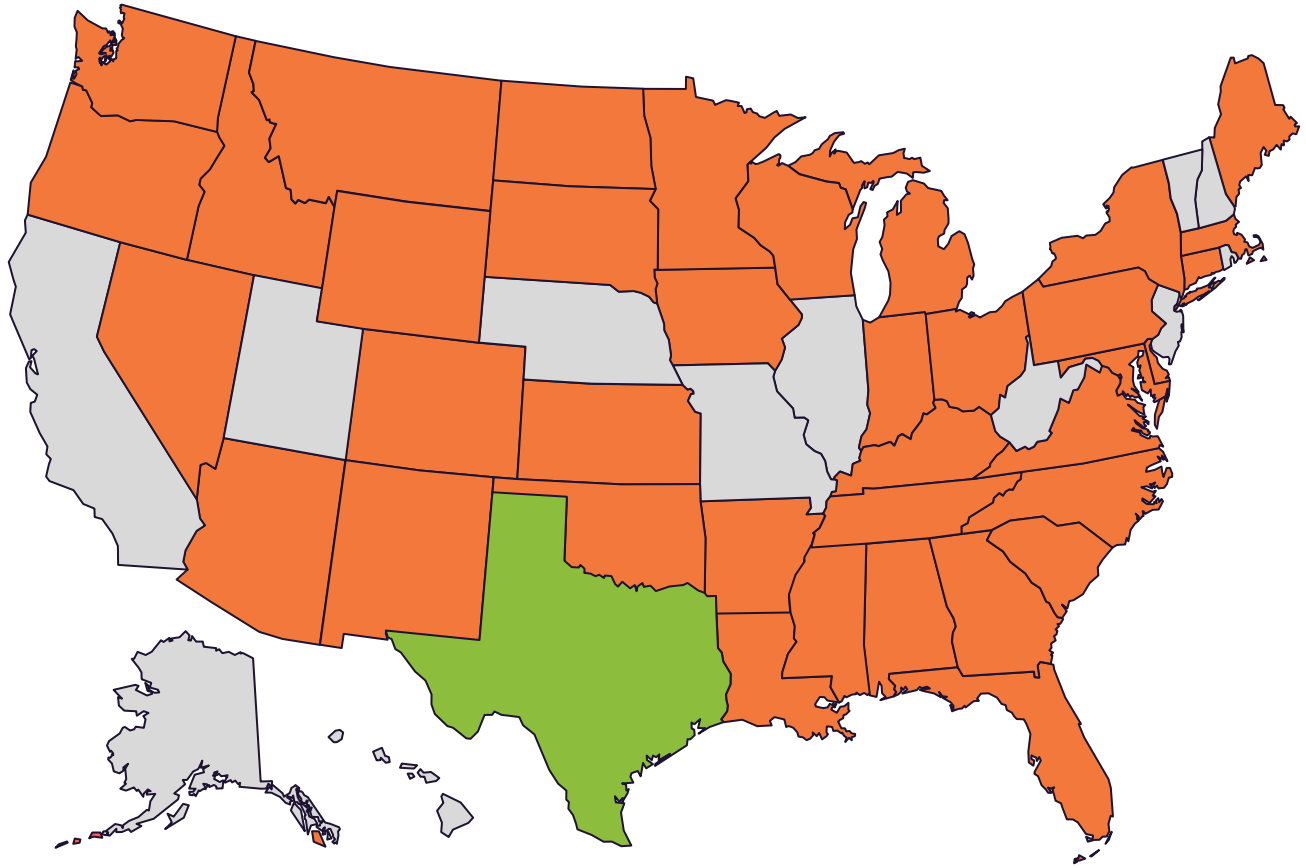
- **Individual facilities that are live with Gateway as of 09/12/25: 26,925**
- **August 2024 – August 2025 Gateway request from TX: 290,590,952 (12.55% increase from year prior (258,199,762))**
- **August 2024 – August 2025 Gateway requests to TX from other states: 309,718,756 (21.36% increase from year prior (255,201,624))**



10.11% Increase in Gateway Penetration with the reinitiation of state funding.

PDMP Interstate Data Sharing

As of September 2025, your PDMP is sharing with **41 PDMPs** across the United States via PMP InterConnect.



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PMPi Connections

41

Yes: Alabama, Arizona, Arkansas, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Idaho, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland CRISP (Partial), Maryland RxGov, Massachusetts, Michigan, Military Health System, Minnesota, Mississippi, Montana, Nevada. New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Puerto Rico, South Carolina, South Dakota, Tennessee, Texas, Virginia, Washington, Wisconsin, Wyoming

No: Alaska, California, Guam. Hawaii, Illinois, Mariana Islands, Missouri, New Hampshire, New Jersey, Rhode Island, Utah, Vermont, West Virginia

Nonfatal Overdose Display

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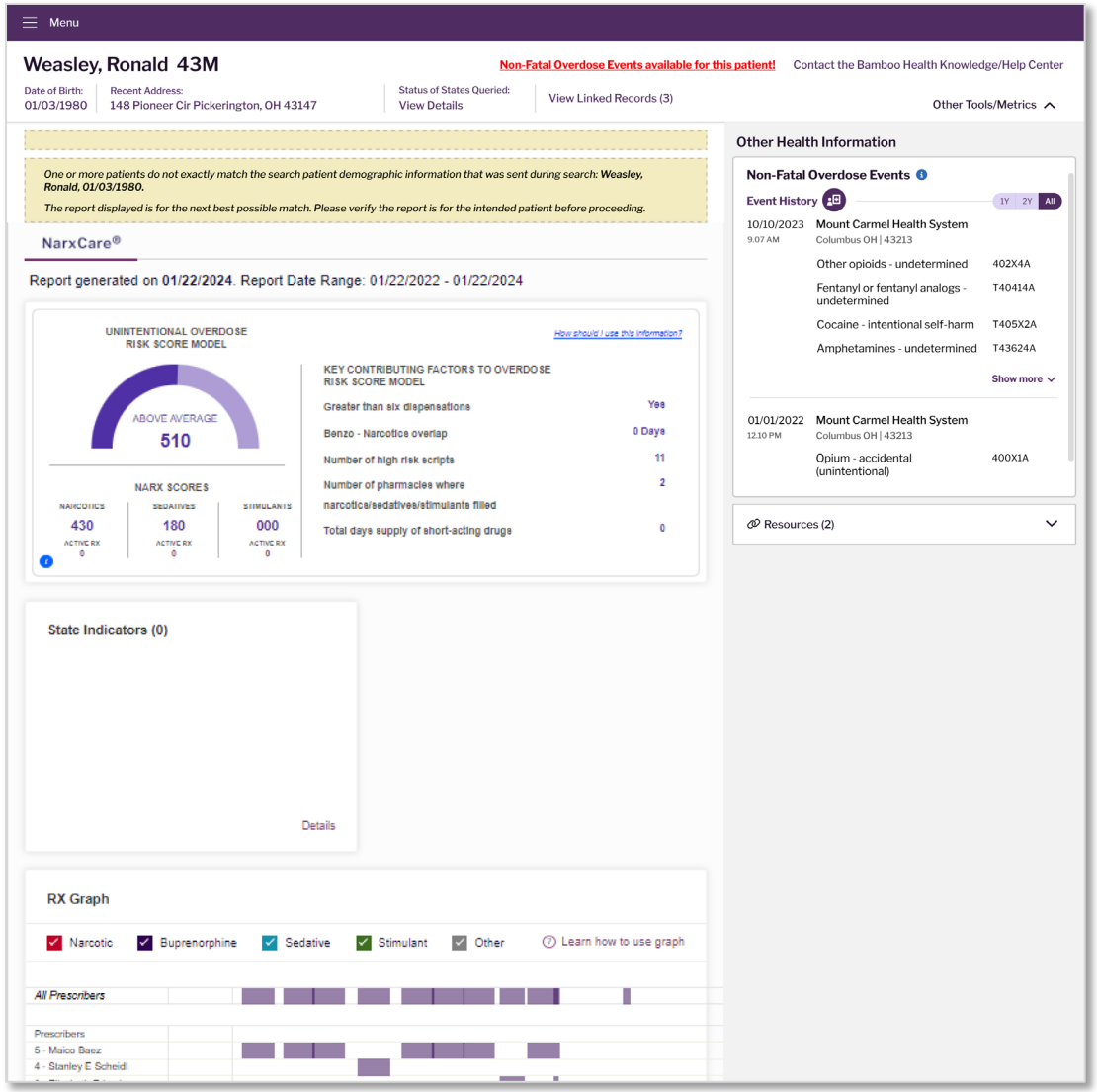
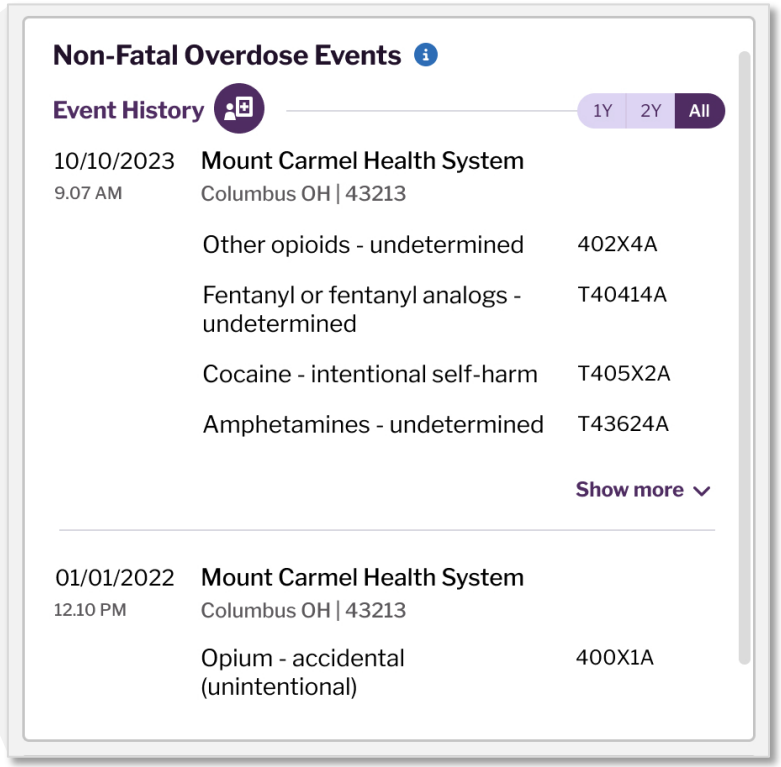
Background and Partnership

- Created in partnership with Ohio Board of Pharmacy
- Ohio PMP (OARRS) includes a staff with clinical, epidemiological, and technical expertise
- Regular progress reports with state and clinical resources to refine design and respond to provider feedback
- Initial deployment date: October 2024
- Now adopted by:
  - Alaska
  - Florida
  - Ohio
  - Virginia
- Multiple additional states pursuing

OARRS | OHIO AUTOMATED RX REPORTING SYSTEM

Display of Nonfatal Overdose Events





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The Non-Fatal Overdose Events Tile

Event history lookback toggles

Event time stamp based on facility admit date & time

Reporting facility name & location

Overdose ICD-10 diagnosis description

Overdose ICD-10 diagnosis code

Chronological history of NFOD events

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MOUD Adherence Prompt

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Background and Partnership

- Created in partnership with Massachusetts Department of Public Health
- MA PMP (MassPAT) includes a staff with clinical, epidemiological, and technical expertise
- MassPAT Advisory Committee includes providers from prominent health systems and research facilities like Boston Medical and Northeastern University
- Regular progress reports with state and clinical resources to refine design and respond to provider feedback
- Special considerations:
  - Actionable alerts that support interventions in real time
  - Ability to notify care teams in addition to providers
  - High level of configurability to support variance in MAT drug policy
- Initial deployment date: October 2024
- Now adopted by:
  - Ohio
  - Multiple additional states pursuing

Massachusetts Department of Public Health

Northeastern University Health and Counseling Services

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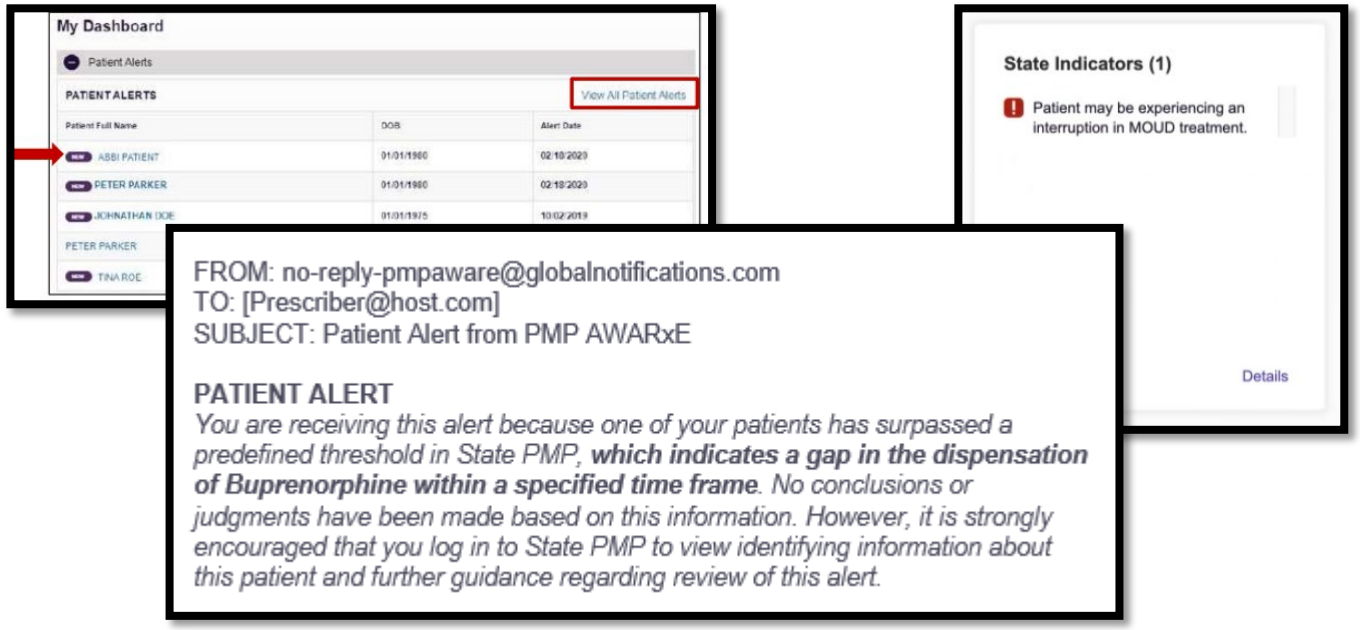
MOUD Adherence Prompts

The MOUD (Medication for Opioid Use Disorder) Prompts solution **monitors prescription data** for buprenorphine and other medications used to treat opioid use disorder **to identify patients who experience a lapse in treatment**. The solution automatically generates alerts to the prescriber and the prescriber's delegates and will show as a notification on specified PMP prescription reports run for that patient.

Three alert methods:

1. Patient alerts in PMP
2. Report indicator on patient reports
3. Email notification



Limited to prescribers and delegates with an existing and active PMP account containing a personal DEA number that corresponds with the DEA associated with the prescriptions which prompted the alert will receive the MOUD prompt notification

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Opioid Treatment Programs (OTPs) and PMPs

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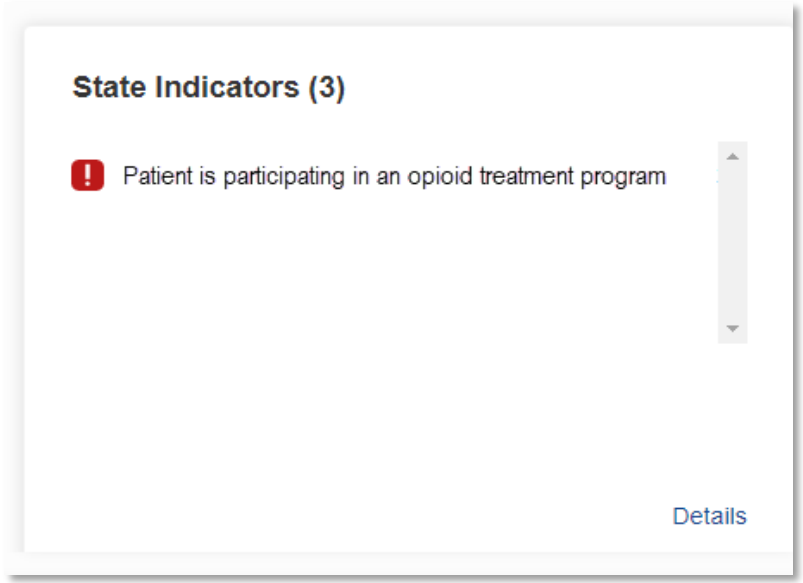
Background and Partnership

- Federal relaxation of 42 CFR Part 2 created an opportunity for states to require collection of OTP data and present it within the PMP.
- Project kicked off with CT in 2023, then adopted by OH and ND. Legislation passed in VA in 2025 session. Two additional states are in contracting and we anticipate that this will be a focus of PMPs for the next legislative cycle.
- Patient consent must be managed by the OTP facility and/or data aggregator since PMPs are not opt-in programs.
- Future state: Display of administration events, dosage, and facility information in a separate tile from dispensations



Naloxone Co-prescribing Prompt

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Background and Partnership

- Created in partnership with Ohio Board of Pharmacy
- Initial deployment date: September 2025
- Multiple additional states already pursuing

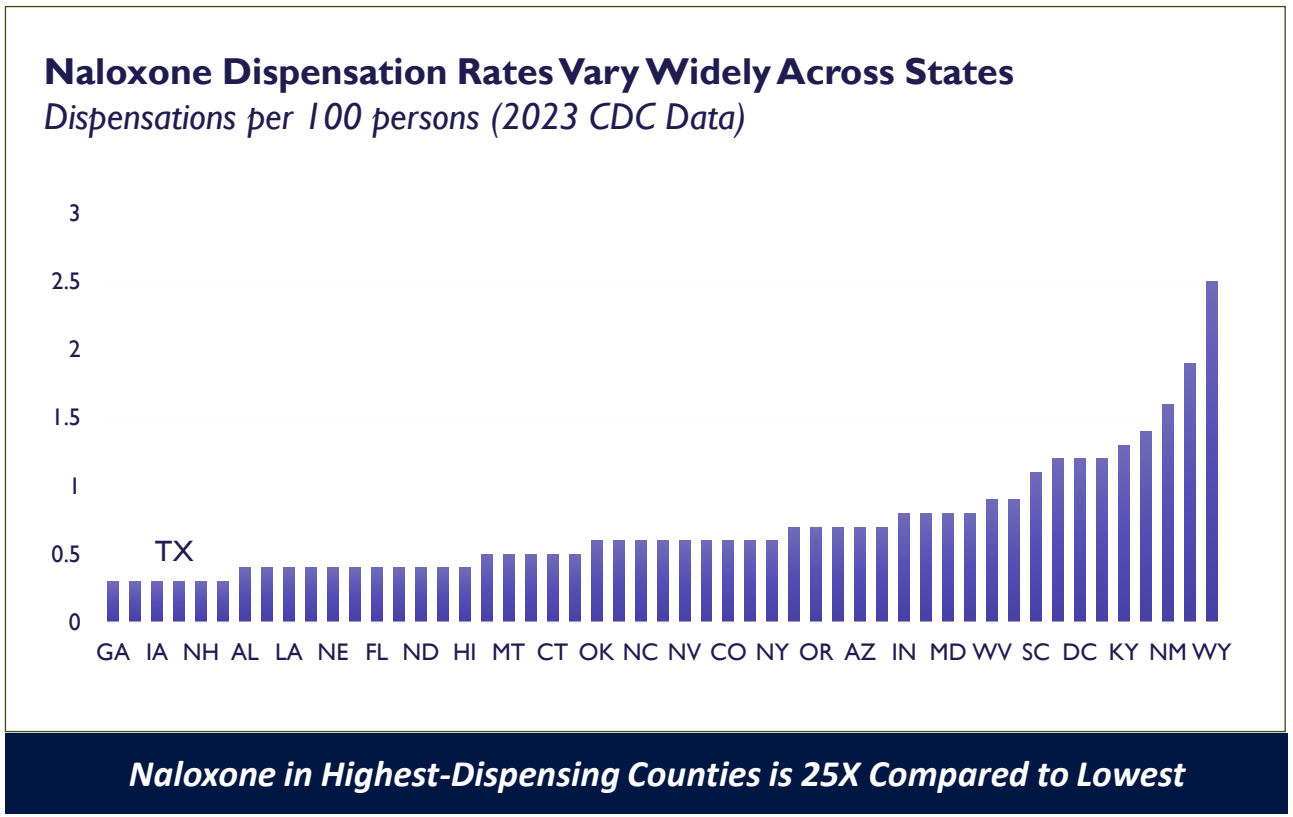
Naloxone Co-Prescription Prompts are a real-time monitoring and notifications designed to recommend a Naloxone co-prescription when a patient hits defined criteria.

- History of prior opioid overdose as indicated by a non-fatal overdose event (with OD Insights)
- Prescribed an opioid dose that exceeds a daily average MME amount
- Prescribed an opioid dose in combination with benzodiazepine, sedative hypnotic drug, carisoprodol, tramadol or gabapentin
- Patient has a concurrent SUD as indicated by OTP data (combined with OTP Indicator)

States have attempted to boost naloxone distribution… with mixed results.

State Policy Responses

- Overdose Education and Naloxone Distribution (OEND) Programs
- Naloxone Pharmacy Distribution Initiatives
- Over-the-Counter Naloxone Distribution Initiatives
- Naloxone Co-Prescription Mandates



Sources: (1) Centers for Disease Control and Prevention

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Bamboo PDMP Solutions May Help States Improve Naloxone Co-Prescribing

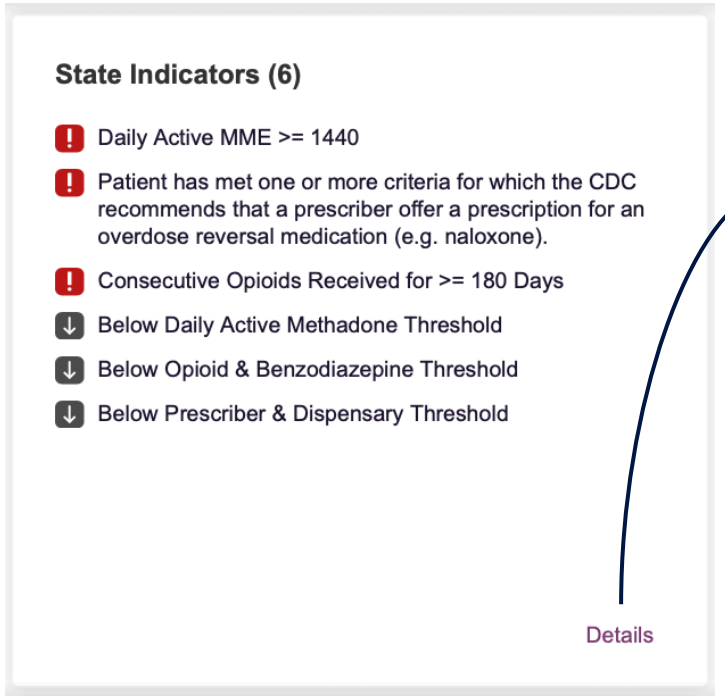
PDMP – Naloxone Prompts

- Providers utilize PDMPs to inform their opioid prescribing practices.
- Opportunity to deliver co-prescription alerts directly into provider's PDMP workflow.

Value for Providers

- **Meet CDC recommendations[1] and/or state regulations** on Naloxone co-prescribing
- **Potentially reduce overdose risk** among opioid-affected individuals.

Naloxone Co-Prescription Indicator



Link to More Details

- Relevant source information (e.g., CDC Clinician Factsheet on 'When to Offer to Naloxone to Patients') can be made available providers in the Resources section.

Sources: (1) Centers for Disease Control and Prevention Fact Sheet

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Care Navigation from the PMP

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Health systems and state governments face increasing pressure to manage overdose rates, controlled substance misuse, and address mental health needs efficiently.

1 THE OPIOID CRISIS PERSISTS

$1.5 trillion

was spent by the U.S. on the opioid epidemic in 2020, up 37% from 2017[1]

2 BEHAVIORAL HEALTH NEEDS ARE LEFT UNMET

50 percent

of adults with symptoms of anxiety and/or depressive disorder reported an unmet need for counseling or therapy[2]

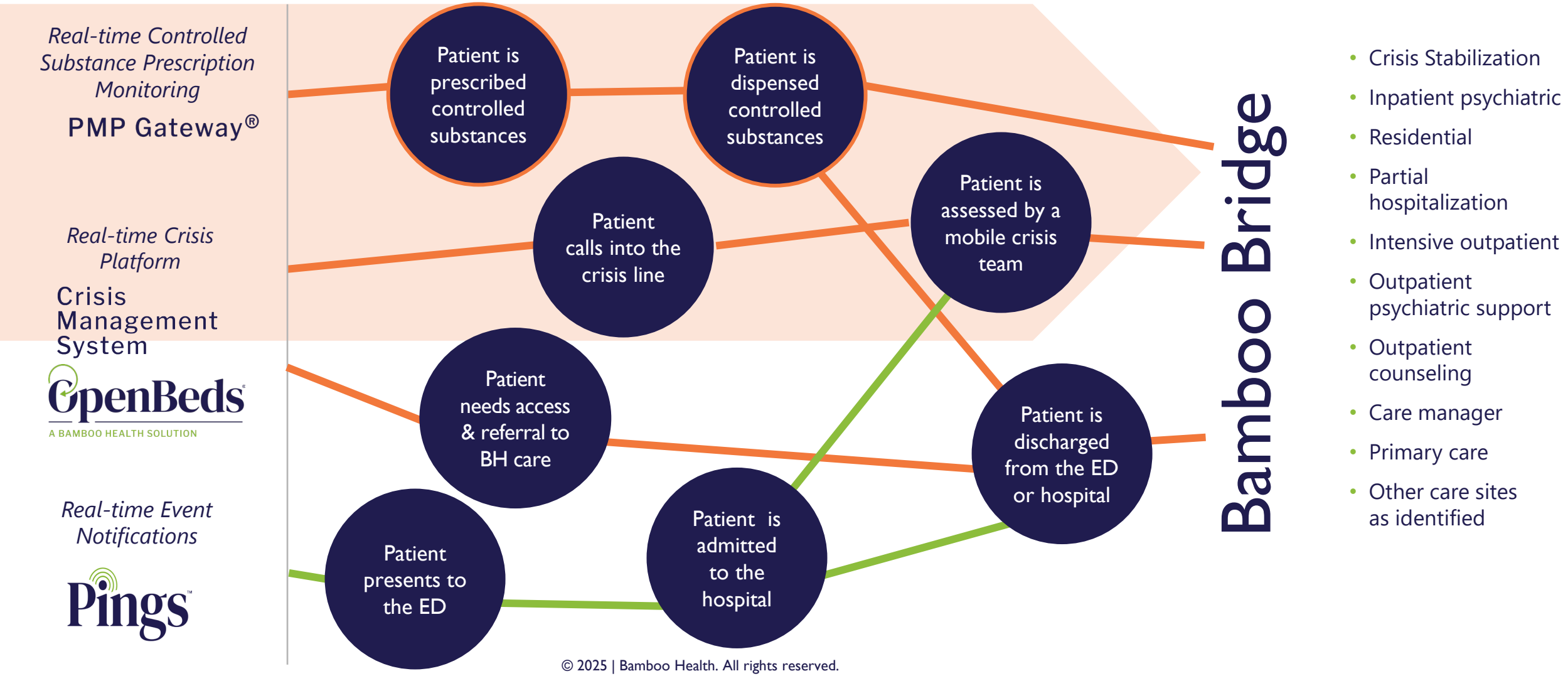
3 HEALTHCARE COSTS CONTINUE TO RISE

$12,530

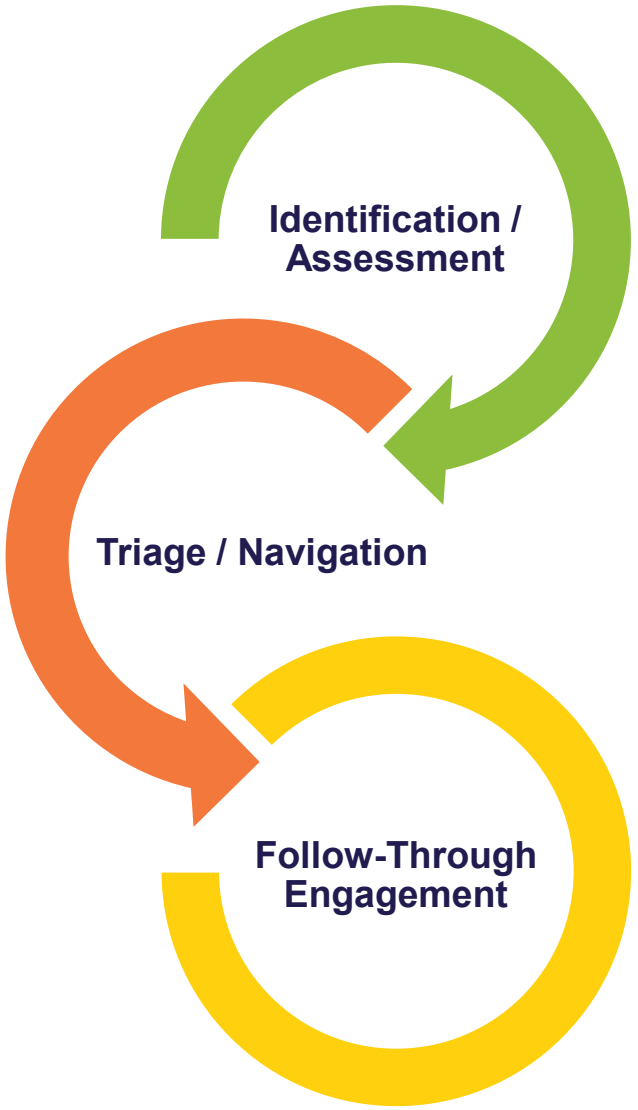
in healthcare expenses was spent per person in the U.S., reaching a total of $4.1 trillion in 2020[3]

[1] Joint Economic Committee
[2] Kaiser Family Foundation
[3] Centers for Medicare and Medicaid Services

Our core products surface pivotal moments and serve as triggers to initiate care navigation for individuals with mental health and SUD conditions



Our tech-enabled service then bridges individuals to the care they need by engaging and navigating them to definitive assessment, treatment, and social services



The full suite of what we offer…	Success metrics
Identification of individual in need at critical moment	
Engagement of individual in need	FUH, FUM & FUA
Needs and level of care assessment	
Matching to curated network of high-quality providers	
Facilitated connection to and scheduling of behavioral health care	# Patients Connected to Longitudinal Care
Connection to social needs care	
Promotion of attendance	Speed to Care; FUH, FUM & FUA
Post-appointment support and follow-up with check-ins	ED & Inpatient Utilization; Readmissions; IET
Documentation collection for risk adjustment	HCC score
Monitor for new critical moments	ED & Inpatient Utilization; Readmissions
Close the loop to connect individuals back with PCP and care management	

Bamboo Bridge is Supporting a Large Medicaid Health Plan to Manage Their Most Challenging Patients

Medicaid Plan is planning to renew our contract for 2025 given our partnership and performance.

Populations covered	Medicaid Plan's population age 6+ being discharged from inpatient psychiatric facilities
Use cases	Managing inpatient discharges from inpatient psychiatric units and hospitals subject to the FUH HEDIS measure, pre-discharge to 30 days out.
Value proposition	• Decrease inpatient and ED utilization & total cost of care • Improve FUH measure performance (subject to capitated withhold) • Offload up front transition of care work by Medicaid Plan care managers and drive more patients into longitudinal care management

We manage patients being discharged from inpatient psychiatric units from pre-discharge to 30 days post-discharge. We direct patients, as applicable, to two distinct teams: transition of care and care management, in addition to outpatient BH care. We work alongside these teams, providing a seamless connection.

7/15/24 - 5/5/25

63%
7-day FUH (89th percentile)

66%
30-day FUH (82nd percentile)

68%
Appointments Scheduled

27%
Members connected to Medicaid Plan care managers

26%
Readmission rate for Bamboo Bridge navigated patients
(compared to 43% for non-Bridge patients)

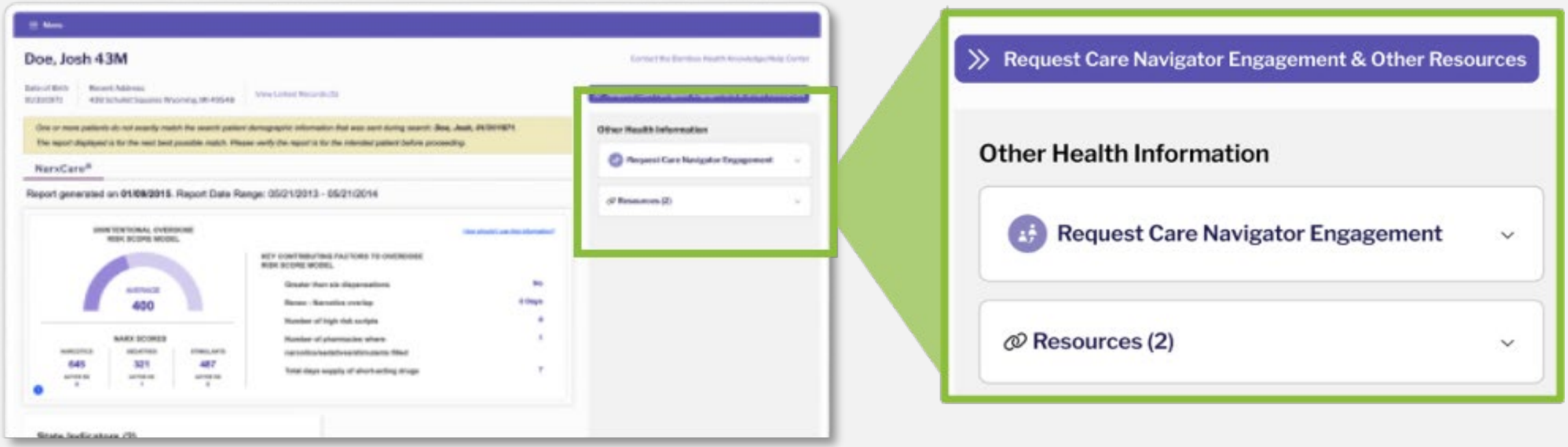
Hypothesis: The point of prescription of controlled substances is a **pivotal moment** to **identify individuals** at risk of engaging in controlled substance misuse or at risk of substance use disorder.

Bamboo Bridge®
A BAMBOO HEALTH SOLUTION

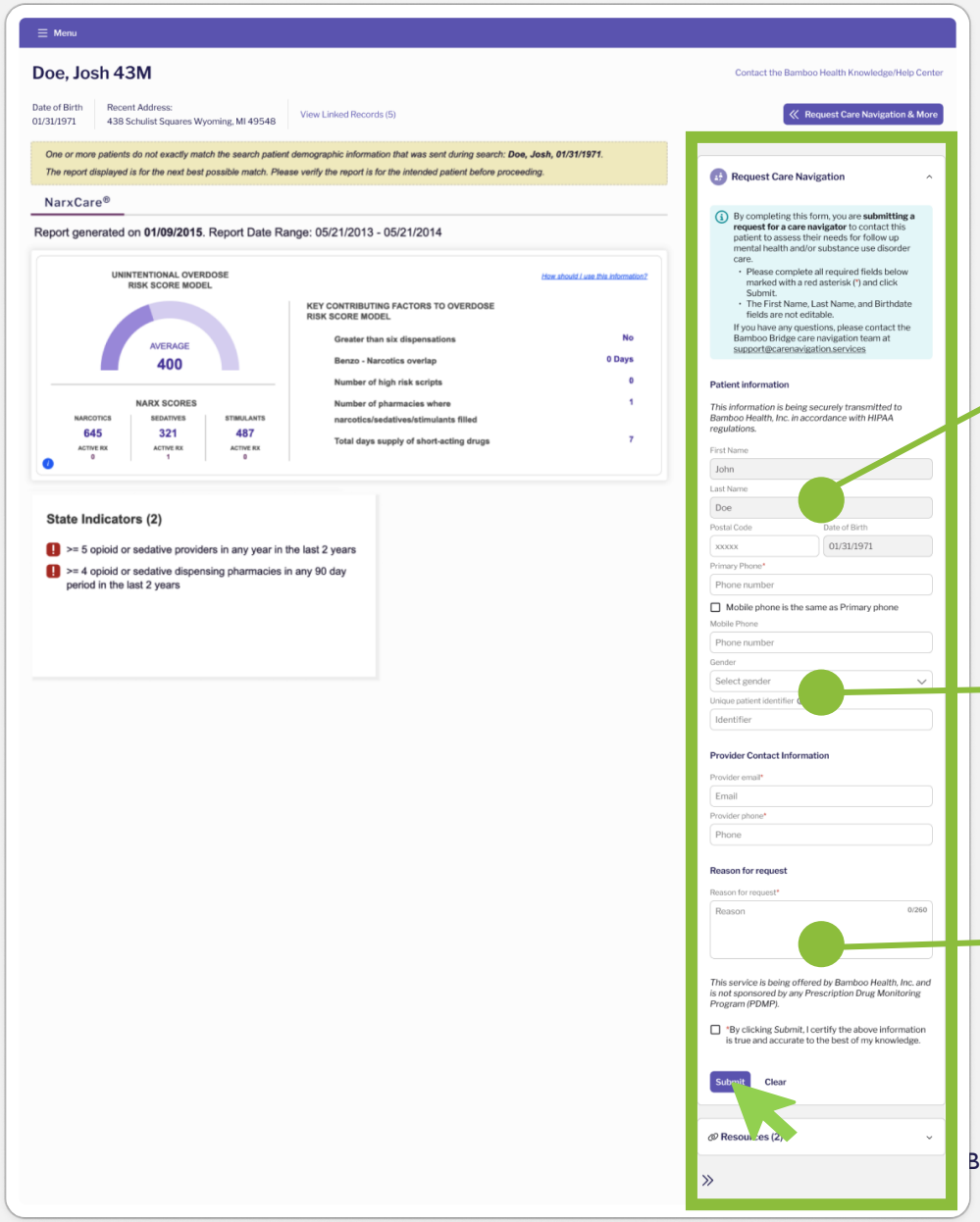
Bamboo Bridge offers personalized care navigation services to identify and engage individuals for timely and comprehensive care during critical moments.

PDMP Request Button Use Case

Prescribers can trigger care navigators to assess and connect their patients to SUD care, as applicable, through a request button in a tile alongside the PDMP Patient Report.



PDMP Request Button Use Case



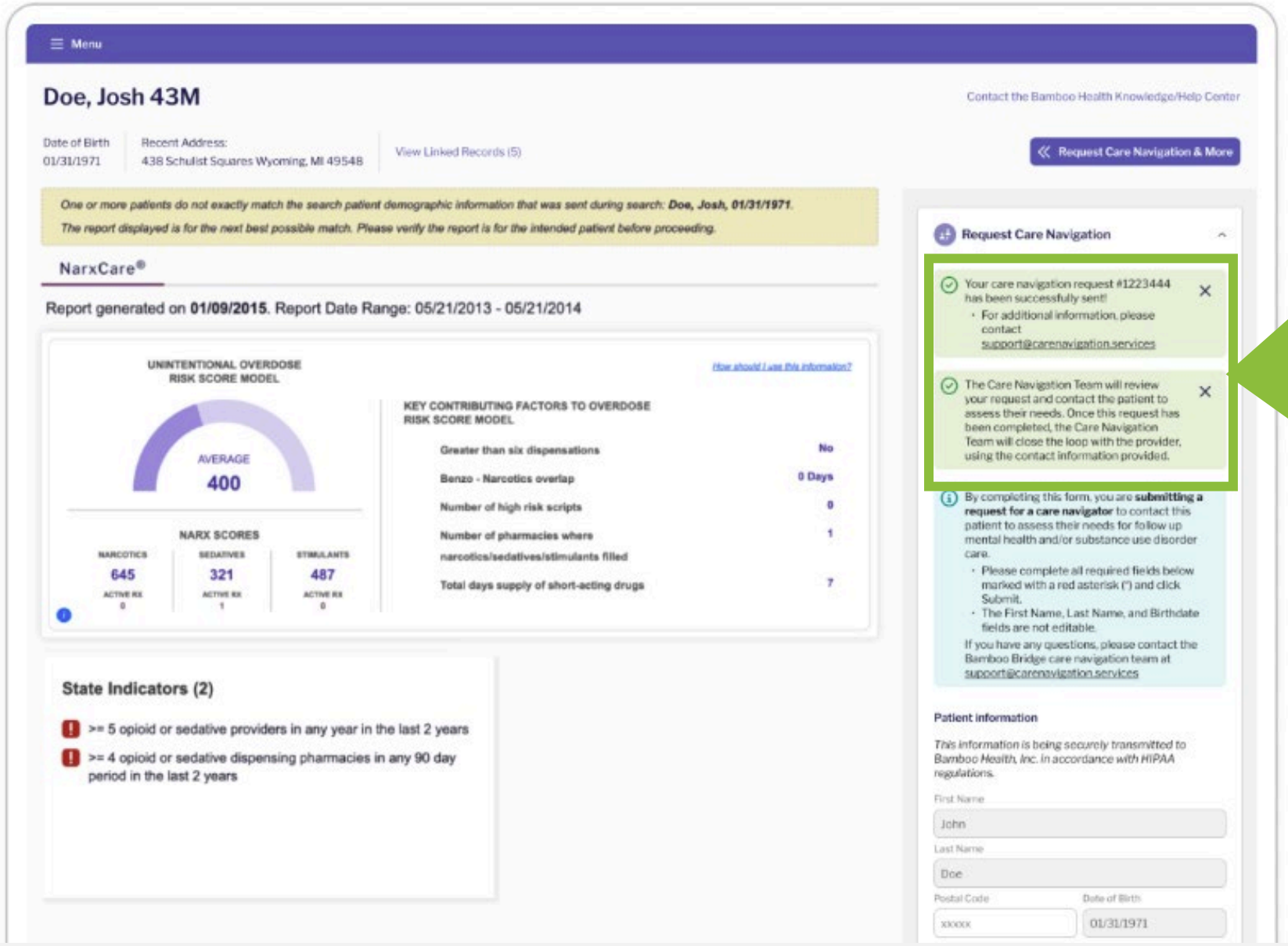
The button opens an in-screen menu to the side of the prescriber report where prescribers input their patient's details and request a Bamboo Bridge care navigator contact the patient to assess their needs for follow up and referral.

Select patient information automatically included

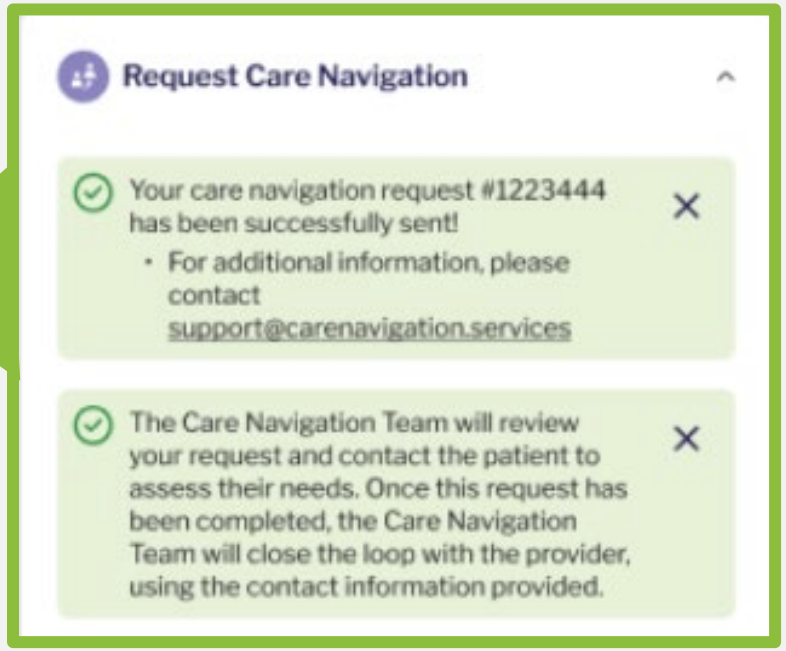
Prescriber adds both patient and their own contact details for navigator to follow-up

Prescriber adds details regarding the reason for request

PDMP Request Button Use Case



A confirmation appears at the top of the window once the request for care navigation engagement is sent.



From here, the Bamboo Bridge care navigation workflow assesses the individual, triages and navigates to appropriate care, and follows up.

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Thank you!

Jacob Cooper
Vice President of State Accounts

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